

# Familylinks

## Training Institute

October/November  
2020 Webinars



### Understanding And Managing Harassment In The Workplace

October 14, 2020

9:30 – 12:30

Amato

\$55 – (includes LSW and PCB credits)

Discover how to deal with the main varieties of illegal harassment that occur in the workplace based on an employee's race or color, religion, national origin, or disability. Harassment training is not required under federal law, but it can play a critical role in people's ability to deal with it. While many states have enacted legislation specifically requiring sexual harassment training, none have mandatory training for other types of illegal harassment. Even if not required by law, court decisions, and Equal Employment Opportunity Commission (EEOC) Guidelines make clear that training for all types of harassment may be critical in raising a defense and avoiding punitive damages in harassment lawsuits. Learn what behaviors are associated with different types of harassment as well as effective ways to confronting and resolving them.

### Autism 101

October 20, 2020

9:30 – 12:30

Maxwell

\$55.00 - Includes LSW/PCB credits

Autism is on the rise. According to the CDC in 2020 approximately 1 in 54 children in the United States is diagnosed with Autism. We as professionals need to know how to manage these concerns in our schools, classrooms, offices and communities. This webinar will help you recognize: **1-Red flags:** What behaviors to keep an eye on and when is it time for the next step. **2-How to have that uncomfortable conversation** with a family about further investigation and follow up with a doctor with compassion, honesty and professionalism. **3-What comes next:** Helping a family navigate the system, finding resources, how to help them understand all of the information and how to be a positive support through a very difficult and emotional time.

### Managing Conflict In The Workplace

October 22, 2020

9:30 – 12:30

Amato

\$55.00 - Includes LSW/PCB credits

Examine common causes of workplace conflict and hone your ability to identify a variety of approaches to conflict resolution, creating a space where it is viewed as an opportunity for growth and change in a work environment. Strengthen your ability to solve problems or manage change, as this plays an important role in success. When conflict is unresolved, it takes on a life of its own and eventually produces damage that could have been prevented. In order to create a workplace where employees and business will thrive, a leader must develop effective conflict management skills.

For registration information, email; [dmurphy@familylinks.org](mailto:dmurphy@familylinks.org)



# Familylinks

## Training Institute

### October/November 2020 Webinars (2)



#### **Developing & Sustaining Dynamic Communication**

October 28, 2020

9:30 – 12:30

Amato

\$55.00 - Includes LSW/PCB credits

Learn how to become a leader who explicitly articulates the vision of an organization and how the work of all employees fits with that vision. Develop the skills required to become someone who can be responsible for communicating effectively to the people they lead. Develop effective leadership skills, including learning about the critical role the leader plays in using, modeling and instructing employees how to effectively communicate within the team and how to hold all members accountable to sustaining this level of communication.

#### **Essential Tools To Bring The "Super" To Supervision**

November 4, 2020

9:30 - 12:30

Amato

\$55.00 - Includes LSW/PCB credits

One of the most critical roles in organizations that challenge leaders today is the ability to effectively supervise employees. Simply telling people what to do does not guarantee success. It also does not guarantee a motivated workforce. Supervisors today know that a strong relationship with their employees is the critical foundation for help employees do what is expected of them in a high quality way. Oftentimes, however, supervisors are provided the least amount of training to develop the essential skills needed to be successful.

#### **Positive Discipline For Managers**

November 11, 2020

9:30 - 12:30

Amato

\$55.00 - Includes LSW/PCB credits

Develop ways to implement positive actions to reinforce or create the outcome you are looking for from your employees. Traditional methods of discipline have been found to create more problems—hostility, lower morale, lower performance and an eventual termination. This, problem-solving, results-oriented method for holding people accountable without the use of threat or negative punishment is changing the way employees and workplaces grow and evolve.

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# Familylinks Training Institute

## About the Presenters



**John Amato**, MEd, is the Director of Training and Consultation Services at Familylinks. He has 40 years of clinical, managerial and training experience in social services. He is a certified trainer for the Pennsylvania Child Welfare Resource Center. Since 1994, John has delivered hundreds of workshops and has provided consultation and training in the areas of leadership, and team development. He has also provided trainings on chemical dependency and recovery and at-risk youth related issues. John earned his Master's degree from the University of Pittsburgh in 1980. In February 2014, John became a Certified Situational Leadership Experience trainer. In October of 2015, he became a Predictive Index Analyst. In June of 2020 John earned his certification as a Modern Classroom Certified Virtual Trainer (MCCT).

**Patty Maxwell** is a licensed Behavior Specialist (BSL) with over 20 years of experience working throughout the mental health field in various positions including wraparound, intensive case management, family based mental health services and Early Intervention. She is the owner of Engage Kidz LLC and currently supports children and family's virtually, in-home, school and in communities. Patty also supports teachers and professionals by coaching them through tough behavioral challenges and offers small and large group trainings. Her various educational background and experiences have allowed her to work with a wide range of ages (birth through adulthood) and supporting an array of learning abilities including individuals with autism, learning disabilities, behavioral challenges, intellectual disabilities and emotional disorders.

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