

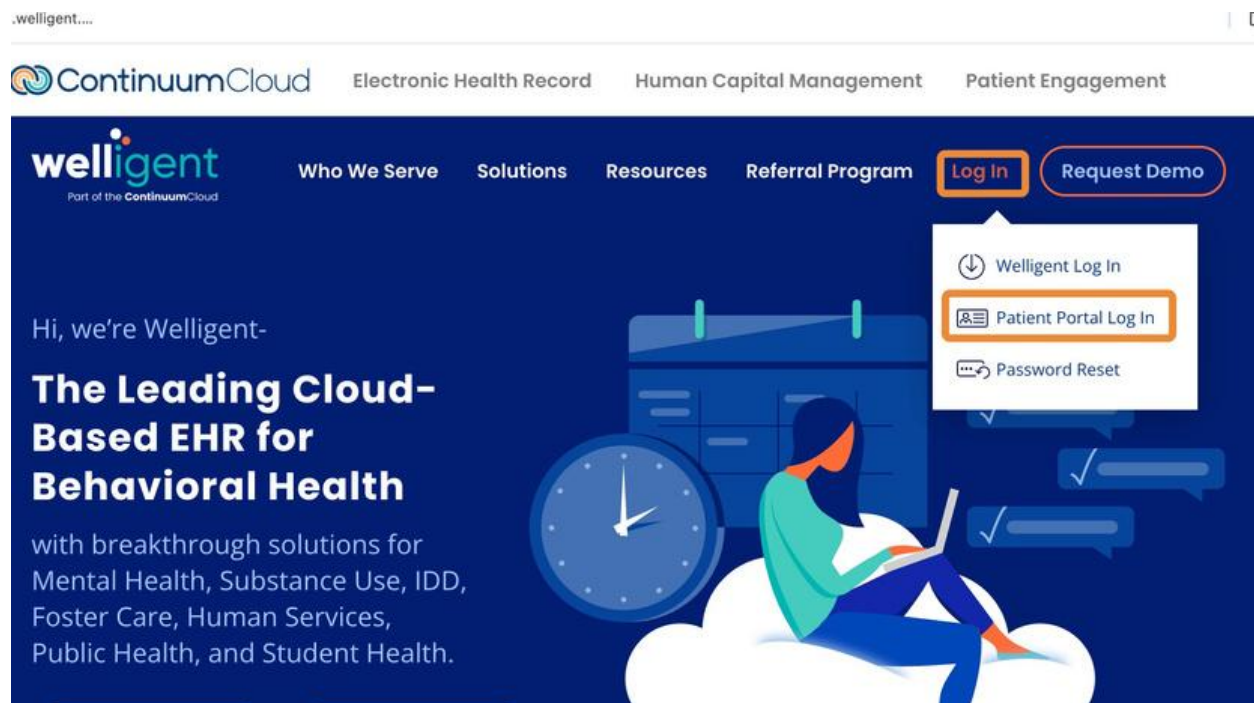
Welligent How To:

Logging Into the Patient Portal

Step 1: Navigate to www.welligent.com

Step 2: Click Log In

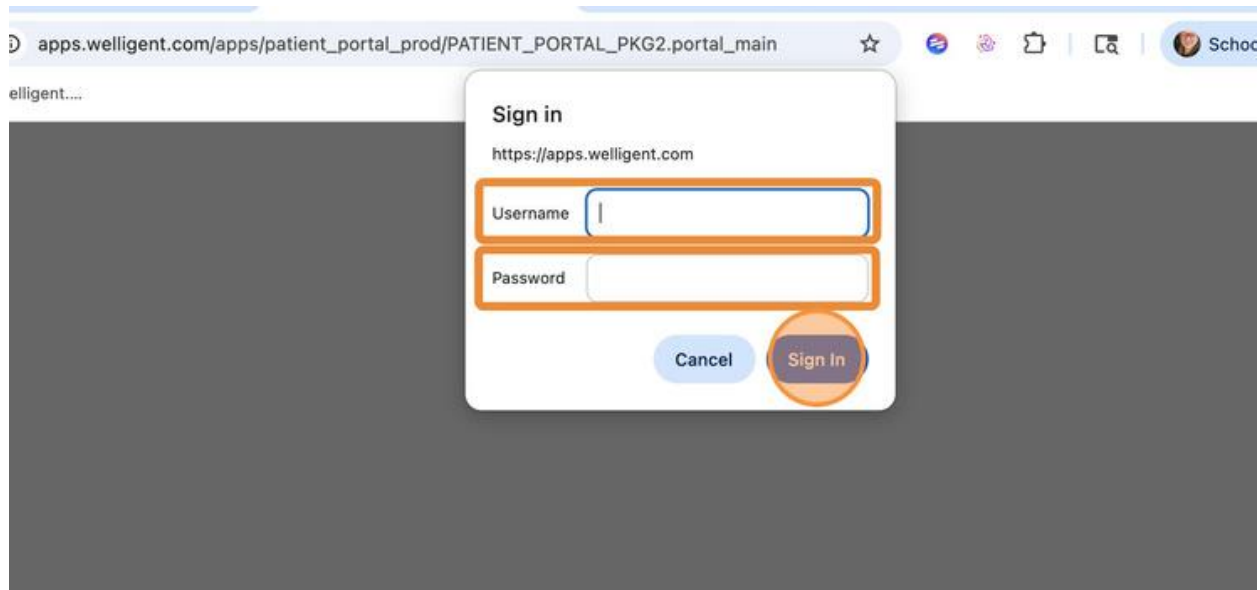
Step 3: Select "Patient Portal Log In"



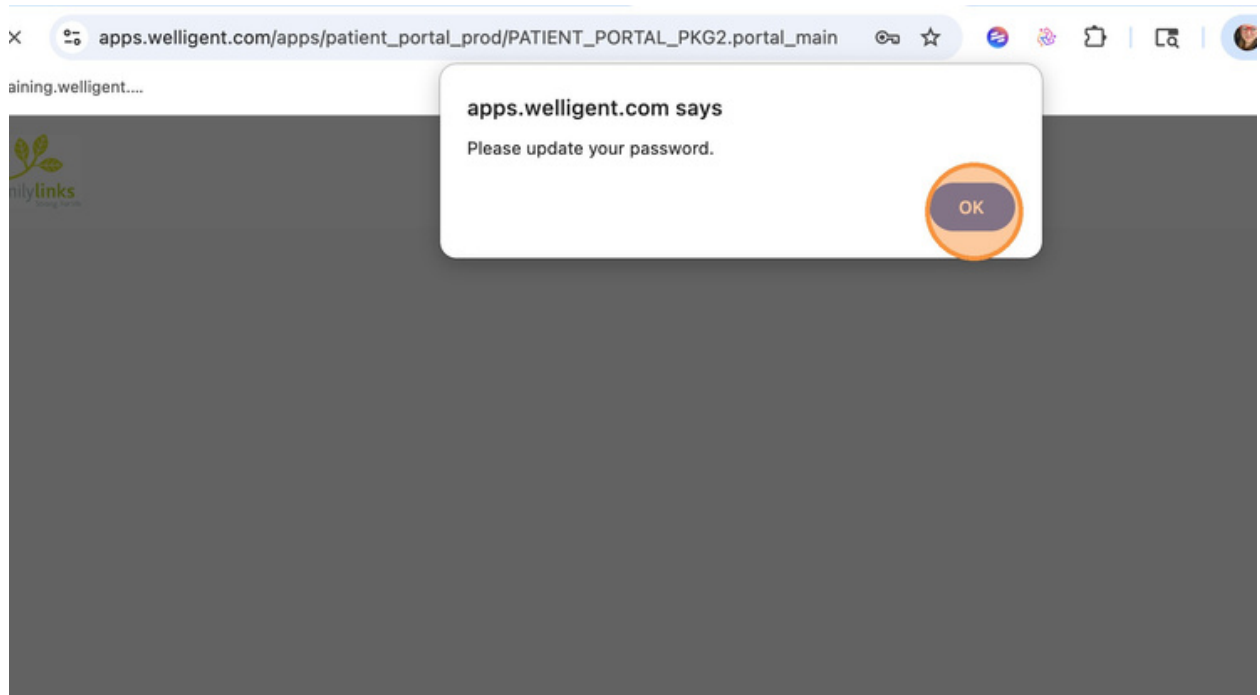
Step 4: Enter Username: (Email Address)

Step 5: Enter Temporary Password: (Provided by Familylinks Staff)

Step 6: Click "Sign In"



Step 7: Click "OK" to update your password with a new permanent password.



Step 8: Enter and Confirm New Account Password

Step 9: Select and Answer Challenge Questions

Step 10: Click Save

familylinks

Account Settings

Account First Name: Tiffany

Account Last Name: Test

Linked Clients: Test, Tiffany (Select a Name to Switch Your Portal View)

Email Address (Will Be the Account Name): tiffany@test.org

Account Password: (Not to exceed 20 characters)

Confirm Password: (Not to exceed 20 characters)

Challenge Question:

Challenge Response:

Challenge Question(2):

Challenge Response(2):

Turn Off Email Alerts: ☐

Last Login Date: 25-Feb-2026 11:21am

Password Changed On: Never Changed

Date Account Created: 12-Feb-2026 10:17am

Translate Portal:

Save

Step 11: Enter username and new password and click Sign In.

apps.welligent.com/apps/patient_portal_prod/PATIENT_PORTAL_PKG2.portal_main

training.welligent...

Sign in

https://apps.welligent.com

Username: tiffany@test.org

Password:

Cancel Sign in

Step 12: Navigate the Patient Portal Homepage





\$

Amount Due

Last Paid: \$1.00 on 23-Feb-2026

 View List of Charges

 Pay By Credit Card

 Schedule for Feb 25, 2026

Date/Time	Provider	Description	Status
Tiffany Test has no appointments or events scheduled for today.			