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Dear Friends,

This spring has given us many reasons to celebrate the strength of our community. From dedicating the Louise Vento Costa Community Room at Vintage to honoring outstanding team members like Alonna McCoy and Jamie Eisaman, we continue to see the remarkable impact made by those who give their time, talent, and heart to our mission.

As we recognize Autism Awareness Month, I'm honored to highlight Familylinks' autism services and the inspiring progress of children like Elinor. Across all our programs, your support helps us provide stability, connection, and hope to individuals and families throughout our region.

Thank you for standing with us and helping us build thriving communities of healthy and strong people. If you are not yet involved, we invite you to become part of our mission through your time (volunteer), talent (consider a role on our career page or on our board), or treasure (make a donation to a program meaningful to you). Your consideration is appreciated!



Stacey Vaccaro
President & CEO

Stacey Vaccaro

Familylinks Dedicates the Louise Vento Costa Community Room

In February, Familylinks gathered with community leaders, supporters, volunteers, and friends at the Vintage Center for Active Adults to honor the legacy of Louise Vento Costa with the dedication of the Louise Vento Costa Community Room.

The event highlighted the vital role Vintage plays for older adults in East Liberty and beyond. Serving approximately 150 members each day, the center offers wellness programs, learning opportunities, and essential supports that help seniors remain active, independent, and connected. Dedicated in Louise's name, the community room is one of Vintage's most utilized spaces, hosting tax preparation assistance, Parkinson's support groups, memory cafés, and safe-driver courses that benefit hundreds of seniors each year.

A devoted volunteer and passionate advocate, Louise Vento Costa was deeply committed to ensuring older adults felt valued and supported. The newly dedicated space honors her life of service and preserves her spirit of compassion, advocacy, and community-building.

The celebration concluded with the unveiling of a permanent plaque in the community room, commemorating Louise's lasting contributions and the many lives she touched.



*Greg Costa, Guy Costa, Stacey Vaccaro,
Senator Jay Costa, Mary Kay Carey, Paul Costa*

Becky Haberstroh Youth Impact Award

Familylinks is proud to honor Alonna McCoy as this year's Becky Haberstroh Youth Impact Award recipient, recognizing her outstanding dedication, leadership, and service to young people across our programs.

For 12 years, Alonna has been a compassionate and dependable presence in our Youth & Family Services department. As Lead Engagement Specialist, she supports staff through supervision, coaching, training, and system implementation, consistently strengthening team cohesion and program quality. Known for her steady leadership and can-do attitude, Alonna goes above and beyond to ensure the best outcomes for youth, staff, and families alike.

Congratulations, Alonna, and thank you for your exceptional service to Familylinks!



Becky Haberstroh and Alonna McCoy

Bella Burkhart Service Award



Jamie Eisaman and her family

Familylinks is proud to recognize Jamie Eisaman as this year's Bella Burkhart Service Award recipient. Created in honor of John Amato's granddaughter, Bella, the award celebrates individuals who embody love, strength, courage, and a deep commitment to service. These are qualities that Jamie demonstrates every day in her role as a Support Coordinator.

Known for her compassion and resilience, Jamie builds trusting relationships with individuals and families facing complex challenges. She goes above and beyond to connect people with vital resources, advocate for needed services, and offer steady support during difficult moments. Through her dedication and integrity, Jamie strengthens both the lives she touches and the broader community.

Congratulations, Jamie, and thank you for all that you do for Familylinks!

• • • • • [For more updates and stories, follow us on social media @FamilylinksInc](#) • • • • •

New Leadership Team Member

Familylinks welcomes Amy Hansmann as the new Executive Director of the Vintage Center for Active Adults. Amy brings 25 years of operational and management experience to Familylinks' leadership team and will provide strategic development, leadership, and oversight to Vintage's programs and services. Formerly, Amy spent 20 years with the YMCA, most recently serving as Association Operations Director for the Valley Points Family YMCA.



Amy Hansmann

Familylinks' Autism Services

Each April, Autism Awareness Month invites us to honor neurodiversity and reaffirm our commitment to supporting individuals with autism and their families. At Familylinks, our Applied Behavior Analysis (ABA) program plays a vital role in this mission by providing individualized, evidence-based care that helps children build confidence, skills, and independence.

Familylinks offers ABA services for individuals ages 18 months to 21 years and their families. The program promotes skill-building alongside peers in a small group setting, with services available at our clinic, at home, and in the community.



Our team meets each child where they are, designing one-on-one treatment plans that strengthen communication, build social skills, and support daily routines for children like Elinor.

When Elinor joined Familylinks' ABA program, she struggled with eye contact, responding to verbal cues, and toileting. Our team spent time getting to know her routines, her motivators, and her unique personality. With that understanding, staff crafted activities and expectations that allowed Elinor to succeed naturally and at her own pace. Her progress was remarkable. By the start of the school year, Elinor had met her goals and proudly graduated from the ABA program, walking into her next chapter with newfound skills and confidence.

Familylinks' autism clinic is located at 2644 Banksville Rd. Pittsburgh, PA 15216, and is currently accepting referrals. To learn more about these services, visit <https://familylinks.org/services/autism> or call 412-924-0246.



Help Us Make Our Communities Strong. For Life.

As Familylinks continues to grow and respond to the evolving needs of our community, the importance of strong, reliable support has never been clearer. From behavioral health services to supportive housing, from family resources to senior engagement at Vintage, our programs provide stability, connection, and hope to children, families, and older adults each day. Your generosity ensures that these life-changing services remain accessible to those who need them most.

This spring, we invite you to join us in strengthening this impact. Your compassion fuels the work that makes healthier, more connected lives possible across 29 Pennsylvania counties. Your gift directly empowers our mission and the people we serve.

Please consider making a gift to support Familylinks' essential mission. Your contribution will make a real difference in the lives of those we serve. The enclosed envelope is a convenient opportunity to support a specific program or contribute to our most urgent need. You may also make a donation by visiting our website at www.familylinks.org/donate, or simply scan the QR code below to be directed straight there.





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Spencer Frattare and Lanny Frattare

We Are Hiring

Join our growing team! Just as our employees are committed to helping our clients, Familylinks is committed to its employees. We offer competitive salaries and benefits for full-time and part-time employees and their dependents.

To see a full list of open positions, visit <https://familylinks.org/careers> or scan this QR code.



Save the Date

Familylinks' 40th Annual Lanny Frattare Golf Classic will be held at Chartiers Country Club on **August 31, 2026**, and we hope you will join us. The outing includes 18 holes of golf, lunch, dinner, drinks, contests, prizes and more! **Sponsorship opportunities are available.** For more information, visit <https://familylinks.org/get-involved/events>.



Will Martin, Rich Soeder, Rick Spickard, George Manos

Our Mission – To positively impact lives through integrated community, behavioral, and social services.

Our Vision – Thriving communities of healthy and strong people.

Our Impact – Familylinks serves nearly 11,000 individuals annually through programs and services that assist the most vulnerable members of our community.