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Stacey Vaccaro
President & CEO

Dear Friends,

As we welcome the crisp air and vibrant colors of fall, I am happy to share our latest newsletter, filled with stories and updates that reflect our commitment to the community and those we serve. From program expansion to a new three-year strategic plan, it is an exciting time at Familylinks. Last fiscal year, our team had the honor of serving 11,147 individuals (a 20% increase over prior year) in 24 Pennsylvania counties.

At Familylinks, we are living our vision of building thriving communities of healthy and strong people. As you read through the newsletter, I hope you feel the same sense of excitement and possibility that I do.

With the end of the year approaching, please consider supporting our mission with your time, talents, or resources. There have never been more opportunities to make an impact.

Thank you for your continued support.

Expanding Services in Westmoreland County

Earlier this year, Familylinks expanded our behavioral health services to Westmoreland County. **Located in Salem Plaza on Route 22 in Delmont, Familylinks' newest site offers outpatient mental health services, psychiatric services, and medication management.**

This expansion site is part of a long-term effort by Westmoreland County to transform its human services system. One of the current priorities is to help residents overcome barriers to accessing behavioral health services, including a lack of local providers, lengthy wait lists for treatment, and transportation challenges. We are proud to partner with Westmoreland County to help close these gaps.

At our Delmont Clinic, we offer comprehensive therapy to individuals ages 5 and older. Our caring and knowledgeable therapists work with each client to build the skills needed to navigate life's stressors. We also offer psychiatric services and medication management to support those age 14 and older with more challenging mental health symptoms.



For those who need immediate help, our clinic also offers walk-in assessments on Wednesdays and Thursdays between 9:00am and 2:00pm. If these times don't work for you, you can stop into the office Monday-Friday between 9:00am and 5:00pm and someone will assist you.

If you or someone you know could benefit from any of these services, please call 866-583-6003 or email openaccess@familylinks.org for more information. We are here to help.

New Strategic Plan

On July 1, with the start of a new fiscal year, Familylinks launched a new strategic plan. This plan was thoughtfully composed with input from our staff, board of directors, individuals we serve, and other key stakeholders. We have three overarching goals:

Staffing

Be recognized as a leading workplace that attracts and retains the talented people essential to deliver our mission.

Programs

Be recognized as the leader in all our current service areas and grow to meet community needs.

Awareness

Be recognized as a leading service provider and a leading voice for the people we serve.

These goals will guide the work of the agency over the next three years. We look forward to keeping you updated on our progress.

Golfing FORE Familylinks

On September 9, 108 golfers gathered at Chartiers Country Club for the 38th Annual Lanny Frattare Golf Classic presented by KeyBank. This long-standing event is a vital fundraising source for Familylinks. With Lanny Frattare serving as the Honorary Chair, **the Golf Classic raised \$82,000 this year!** A special thank you to the 2024 presenting sponsor, KeyBank, and the eagle sponsors, Henderson Brothers, PNC Bank, and UPMC. Familylinks would also like to thank all the sponsors, golfers, in-kind donors, and volunteers who made the outing a success. **Save the date for next year's outing – September 8, 2025!**



For more updates and stories, follow us on social media @FamilylinksInc

Staff Spotlight



Ryan Johnson & Becky Haberstroh

For 43+ years, Becky Haberstroh dedicated her career to helping ensure successful service delivery for youth, young adults, and families across the child welfare system. To honor and commemorate her impact, we created **The Becky Haberstroh Youth Impact Award**. The inaugural award was presented to Ryan Johnson, Senior Program Manager for Youth and Family Services (YFS), for his significant contributions to the youth and young adults served at Familylinks.

Ryan has been a part of the Familylinks team for 20 years. In his current role, Ryan is responsible for operational leadership across a diverse range of residential programs. Ryan takes pride in being able to contribute to the professional growth of managers, allocating resources for clients, and supporting overall enhancement of the YFS department. In his free time, Ryan can be found cheering on his daughter at soccer games and practices, traveling, working out, and spending quality time with family.

Congratulations to Ryan on this well-deserved honor!

Familylinks Exists to Positively Impact Lives

Familylinks is one of the Pittsburgh area's largest, most comprehensive, and most respected human service providers. The agency has served Western Pennsylvania for more than 65 years, bringing vital support services to the most vulnerable members of our community.

We provide services in the areas of mental health, substance use, service coordination, emergency shelter, supportive housing, senior care, and more. Annually, Familylinks serves more than 11,000 individuals throughout 24 counties across Pennsylvania.

As the needs of our community continue to grow, we look to our supporters to help us continue to make our community Strong. For life.

Please consider making a gift to support Familylinks' essential mission. Your contribution will make a real difference in the lives of those we serve. The enclosed envelope is a convenient opportunity to support a specific program or contribute to our most urgent need. You may also make a donation by visiting our website at www.familylinks.org/donate, or simply scan the QR code below to be directed straight there.



Our Mission – To positively impact lives through integrated community, behavioral, and social services.

Our Vision – Thriving communities of healthy and strong people.

Our Impact – Familylinks serves more than 11,000 individuals annually through programs and services that assist the most vulnerable members of our community.

Visit www.familylinks.org or call 866-583-6003 to learn more.



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Pens4Purpose

Just in time for the holidays, the Pittsburgh Penguins are teaming up with Familylinks to bring you discounts on tickets for a game! On November 19, the Pens host the Tampa Bay Lightning and Familylinks has special pricing available for lower and upper level tickets. Scan the QR code to purchase tickets.



GIVING TUESDAY

Giving Tuesday is a global generosity movement that encourages people to do good. Be a part of the movement on December 3, 2024 by donating to Familylinks at www.familylinks.org/donate.

John Amato Training Room



We are excited to announce that in recognition of John Amato's outstanding contribution to Familylinks over his four decades of dedicated service, we have renamed our training room to the **John Amato Training Room**. Please join us in extending best wishes to John as he embarks on his well-deserved retirement.